



# HANDEL

INFORMATION TECHNOLOGIES, INC.

## **FOR IMMEDIATE RELEASE**

May 30, 2008

### **Handel Information Technologies Awards CCTHITA the 2007 TIGER Award**

We are pleased to announce that the Central Council of the Tlingit & Haida Indian Tribes of Alaska (CCTHITA) has been awarded the 2007 Handel Information Technologies' TIGER (Technology Innovator for Groundbreaking & Exceptional use of RiteTrack) Award. With this award, we here at Handel recognize CCTHITA as our customer that has used RiteTrack in the past year in the most innovative, creative, and groundbreaking way. CCTHITA RiteTrack was implemented to track the Tribe's client services by providing an integrated service within programs operated by CCTHITA. CCTHITA is the tribal government representing over 26,000 Tlingit and Haida Indians worldwide. They are a sovereign entity and have a government-to-government relationship with the United States. With this award Handel will present to CCTHITA a certificate recognizing its accomplishment as a TIGER awardee; a special TIGER Award placard; and a designated amount worth of free Handel services to use in whatever CCTHITA wants.

CCTHITA has demonstrated excellence and innovation across the board in virtually all of these processes; however, two areas that stand out are the financial integration with Great Plains accounting, and the implementation of family research and genealogy.

The integration with Great Plains accounting is a great example of how RiteTrack and the accounting system work together to manage services. For example, a caseworker uses RiteTrack to order a specific service for a client. Next, a notification of a pending service request goes to a person who has the authority to approve services. If approved in RiteTrack, the request goes into Great Plains where a check and purchase requisition are printed. Once the requisition is fulfilled, RiteTrack is updated in real-time, and the caseworker will know the status of the specific service.

Another key element in CCTHITA's RiteTrack system is verifying eligibility for service. Before clients can receive services from CCTHITA, they have to go through the enrollment process to establish blood quantum through family research. Using RiteTrack's sophisticated relationship model, the enrollment staff can quickly produce a family tree now out to great-great grandparents without consuming hours of research.

These are just two examples of dozens of new processes that CCTHITA has implemented in RiteTrack this past year. We are so pleased to give them the 2007 TIGER Award and are looking forward to continuing to expand the most innovative tribal management system available today.

The Central Council established a core team of staff members to work on the development of this integrated database system; they consist of: Valerie Hillman, Project Lead; Stephanie Masse, Employment & Training; Kris Isakson, Tribal Family & Youth Services; Irene Tupou, Tribal Child Support Unit; Bob Stevenson, Finance; Jeff Barlow, Computer Services; Grace Hawkins, Program Compliance; and Jerry Kauffman, Consultant Project Manager.

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Core Team Group Photo L-R (front row): Valerie Hillman, CCTHITA President Bill Martin, Stephanie Masse; (middle row): Irene Tupou, Grace Hawkins; (back row): Bob Stevenson, Jeff Barlow, Kris Isakson. Not pictured: Jerry Kauffman

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