Program Profiles
The Central Council of Tlingit & Haida Indian Tribes of Alaska (Tlingit & Haida) is pleased to offer tribal citizens a variety of family-centered services focused on promoting and supporting safe and stable families.

These programs are supported jointly through contracts and agreements with other tribes and private, local, state and federal agencies, with the majority of resources generated from federal grants.

This Program Profiles booklet shares important information (program descriptions, communities served, eligibility requirements and contact information) on Tlingit & Haida’s programs and services.

Don’t hesitate to contact us if you have questions or would like more information.

We are honored to serve you!
Tlingit & Haida

Tlingit & Haida is a tribal government representing over 36,000 Tlingit and Haida people worldwide. Founded in 1935, we are a sovereign entity and have a government-to-government relationship with the United States. Tlingit & Haida has a proud legacy that was established to protect, preserve and advocate.

We are proud of the history our forefathers established in the areas of self-governance, self-determination and tribal administration. Although our role has changed over time, our commitment to serving the Tlingit and Haida people remains strong.

Tlingit & Haida offers a wide range of services through various departments and programs. We continue to promote the welfare of our citizens through service delivery and tribal self-governance.

Mission

Preserve our sovereignty, enhance our economic and cultural resources, and promote self-sufficiency and self-governance for our citizens.

Vision

Prosperous, healthy tribe and tribal citizens who thrive culturally, spiritually and economically.
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Client Intake Process

Step 1 - Initial Contact

- Intake staff will meet with each applicant and establish which service he/she may apply for. Determinations on whether or not applicants will receive benefits (or services) are not made by intake staff.

Step 2 - Applications Provided

- Intake staff will provide the appropriate application(s) for services and assist with the application process.

Step 3 - Return Completed Application(s) to Intake

- Individuals submitting a complete application will be contacted within two (2) business days to schedule an appointment. Individuals submitting an incomplete application will:
  - Receive a letter within five (5) business days identifying any documents necessary to complete their application, and
  - Have 30 days from the receipt of application to submit required documentation.

Step 4 - Meet with Eligibility Staff

- Applicant will meet with eligibility staff to determine eligibility.

Contact

Tlingit & Haida | Client Intake Process
PO Box 25500, Juneau AK 99802

- Child Care Development
  Direct: 907.463.7140 | Fax: 1.907.885.0034 | Email: DeptCC@tlingitandhaida.gov

- Employment & Training
  Direct: 907.463.7332 | Fax: 1.877.333.3449 | Email: 477JuneauET@tlingitandhaida.gov

- Temporary Assistance for Needy Families
  Direct: 907.463.7313 | Fax: 1.907.885.0038 | Email: 477Tanf@tlingitandhaida.gov

- Tribal Child Support Unit
  Direct: 907.463.7132 | Fax: 1.907.375.2956 | Email: TCSU@tlingitandhaida.gov

- Tribal Vocational Rehabilitation
  Direct: 907.463.7326 | Fax: 1.877.560.3927 | Email: TVR@tlingitandhaida.gov
Initial Client Contact

Intake staff meet with applicant and assist them in the application process.

Is required documentation received?

NO

Applicant receives a letter within five (5) business days identifying any documents necessary to complete their application and has 30 days from the receipt of application to submit.

YES

Applicant is contacted within two (2) business days to schedule an appointment with eligibility staff.

Client is working with eligibility staff.

Not eligible to receive services.

Is required documentation received?

NO

YES
Frequently Asked Questions

Applying for Services

Who would I talk to about getting financial assistance? The process begins by completing an application for services with intake staff. Once a complete application is received, applicant will meet with eligibility staff to determine eligibility.

Do I need an appointment to meet with intake staff? Applicants are encouraged to contact our office to schedule an appointment to meet with Intake staff.

If I’ve received services from Tlingit & Haida in the past, do I need to turn in a new application? You do not need to complete an application if you have received services in the past 90 days. After 90 days, a new application is required.

I have already met with eligibility staff and been approved for benefits, but I have not received anything yet. Who would I talk to about this? You will need to contact the eligibility staff you met with.

Enrollment Eligibility

Do I have to be Tlingit and/or Haida to enroll with the Tribe? Yes, we are restricted to enrolling individuals of Tlingit and/or Haida (bloodline) descent.

Do I need an original birth certificate to be enrolled? Yes, your original birth certificate is needed unless you reside in a Tlingit & Haida recognized community. A Community Navigator is located in Tlingit & Haida communities to assist in expediting enrollment services by certifying birth certificates so originals will no longer have to be sent by mail, notarizing documents, and taking photos to create tribal identification cards. If applying via U.S. Postal Service, your birth certificate will be returned to you via certified mail with return receipt once documented for your enrollment record.

I’m adopted, what paperwork do I need to submit with my application? You will need to submit your pre-adoptive birth certificate or court document with biological parent(s) listed along with your certified amended birth certificate.

How often do you meet to enroll new tribal citizens? Tribal Enrollment Committee meetings are held quarterly (four times per year).
Frequently Asked Questions (Cont.)

Is it possible to be enrolled before the next scheduled Tribal Enrollment Committee meeting? Yes, Tlingit & Haida’s President or designee can authorize a provisional (temporary) enrollment.

Blood Quantum Information

How do I change my blood quantum? If your blood quantum is incorrect, you will need to request a correction in writing and provide the necessary documentation showing proof of blood quantum.

Will my descendants’ blood quantum be automatically corrected? No, you will need to provide the name and date of birth for each descendant in order for their blood quantum to be corrected.

Tribal ID Cards

How do I get a tribal ID card? Stop by our Juneau office located at 320 W. Willoughby Avenue (3rd Floor), with a form of ID verification (State ID, Social Security Card, or Voter Registration Card) and our staff will be happy to assist you.

To obtain a new tribal ID card via United States Postal Service, mail a completed and notarized Affidavit for Tribal Identification Card to:

Tlingit & Haida
Attn: Program Compliance
PO Box 25500 • Juneau, Alaska 99802

To obtain the affidavit, contact the Program Compliance office at 800.344.1432 ext. 7146 or 907.463.7146, or download it from Tlingit & Haida’s website: www.tlingitandhaida.gov. The Affidavit is available on both the Enrollment and Forms pages in our website.

Enrollment Information Provided or Released

What information is provided over the phone regarding enrollment?
- No information is provided to an outside entity without a signed and dated written release.
- Your enrollment number can be provided to you after demographic verification.

Can family members request verification of enrollment? If over 18, a written Release of Information (ROI) or Power of Attorney (POA) is required to release enrollment verification.
Client Complaint Process

A client who is unhappy with the service they received by Tlingit & Haida staff may submit a written complaint. All complaints are taken seriously and will be reviewed and responded to.

**Step 1 - Client**

A client may submit a written complaint to the Program Compliance Manager. Written complaints must include:

- Date and location of the incident,
- Names of individuals involved,
- Accurate description of the incident, and
- Contact information for follow-up.

A written complaint may be submitted to the Program Compliance Manager via:

- In person at 320 W. Willoughby Avenue, Juneau AK 99801,
- Fax to 907.885.0052 (Attn: Program Compliance),
- Email to Complaint@tlingitandhaida.gov, or
- United States Postal Service to:
  
  Tlingit & Haida  
  Attn: Program Compliance  
  PO Box 25500  
  Juneau, Alaska 99802

**Step 2 - Program Compliance**

- The Program Compliance Manager or their designee will make every effort to review a complaint and submit a written report to the appropriate department Director/ Manager within five (5) working days.
- The department Director/Manager will meet with their appropriate staff and advise of corrective action to be taken within five (5) working days.

**Contact**

Tlingit & Haida | Program Compliance  
PO Box 25500, Juneau AK 99802  
Toll Free: 800.344.1432 ext. 7143 | Local: 907.463.7143 | Fax: 1.907.885.0052  
Email: Complaint@tlingitandhaida.gov
Client Appeal Process

A client who is denied or received a reduction of services or benefits has the right to file a written appeal by following these procedures. Determination of client services or benefits is made based on a review of program policies, procedures and the required official documentation.

**Step 1 - Client**

- A client has ten (10) working days from the date of receipt of a decision to submit a written appeal to the department Director/Manager or his/her designee.
- A client outside of Juneau must have their written appeal postmarked within ten (10) working days from the date of receipt of a decision.
- A client may request another person to be present at meetings or interviews. The client must notify the department Director/Manager or his/her designee who this person is, contact information, and their role. Guidelines will need to be established to ensure confidentiality if the person is not a Tlingit & Haida employee.

**Step 2 - Director/Manager**

- The department Director/Manager or his/her designee, in consultation with subordinate staff, will make every effort to review documentation and make a decision in the shortest amount of time possible which will not exceed five (5) working days from the date of receipt of the appeal.
- A client not satisfied with the department’s decision may submit a written request within five (5) working days from the date of receipt of the decision to the Program Compliance Manager or his/her designee to have their appeal reviewed by the Appeals Committee.

**Step 3 - Appeals Committee**

- A client must complete Step 1 before the Program Compliance Manager or his/her designee will consider referral to the Appeals Committee.
- The Appeals Committee will review the appeal within five (5) working days of receipt.
- The client will be notified of the Appeals Committee’s decision within two (2) working days after the date of its meeting.
- All decisions of the Appeals Committee are final.
BURIAL ASSISTANCE

Program Description
Burial Assistance is an indigent burial program that provides financial assistance to help defray burial expenses. It is only available in absence of other resources. An application will be accepted from the surviving spouse, or if none, the relative responsible for making the arrangements. Assistance from other sources is deducted from the qualifying funding amount. Direct payments are made to the mortuary performing the burial service.

Communities Served
- Angoon
- Craig
- Gustavus
- Haines
- Hydaburg
- Juneau
- Kasaan
- Klawock
- Klukwan
- Pelican
- Saxman
- Skagway
- Tenakee
- Thorne Bay
- Wrangell

Eligibility Requirements
- Deceased must be an Alaska Native and/or American Indian that has resided in the service area for at least the last six (6) consecutive months of his/her life.
- Family must demonstrate proof of eligibility for tribal enrollment or provide a Certificate of Indian Blood (CIB) from the Bureau of Indian Affairs (BIA).
- Deceased must not have had sufficient resources to meet the essential needs.
- Must submit application within 30 days of date of death.
- Must provide proof of application with the State of Alaska General Relief Assistance (GRA) Cremation/Burial Assistance program.

Funding Agency
Bureau of Indian Affairs

Contact
Family Services Division | General Assistance
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7332 | Local: 907.463.7332 | Fax: 1.877.333.3449
Email: GeneralAssistance@tlingitandhaida.gov
Child Care Development

Program Description
The Child Care Development Department (Child Care) provides services to reduce joblessness by increasing the availability, affordability and quality of child care in Southeast Alaska communities. Financial assistance for child care services is available to eligible clients who are low to moderate income and engaged in work and/or training activities. Services are supplemental to any existing resource available to the parent.

Child Care also offers a quality improvement program for child care providers to help with health and safety equipment, business licenses and training. The department also supports before-school, after-school and cultural activities.

Communities Served

Discretionary (Subsidy)
- Angoon
- Craig
- Douglas
- Haines
- Hydaburg
- Juneau
- Kake
- Kasaan
- Ketchikan
- Sixman
- Skagway
- Tenakee
- Wrangell

Mandatory (low-income/TANF/GA/EA/CPS cases)
- Angoon
- Craig
- Douglas
- Haines
- Hoonah
- Ketchikan
- Juneau
- Kake
- Kasaan
- Klawock
- Klukwaen
- Pelican
- Petersburg
- Saxman
- Skagway
- Tenakee
- Wrangell
- Yakutat

Eligibility Requirements
- Must be tribally enrolled or a descendant of a tribally enrolled applicant and child(ren) must be under the age of 13.
- Must be employed or in training more than 25 hours per week.
- Must be within 85% median income and reside in one of the communities served.

Funding Agency
U.S. Department of Health & Human Services

Contact
Cultural Heritage & Education Division | Child Care Development
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7140 | Direct: 907.463.7140 | Fax: 1.907.885.0034
Email: DeptCC@tlingitandhaida.gov
Elderly Caregiver Support

Program Description
Elderly Caregiver Support increases access to support services for a family caregiver who provides care for a tribal Elder in our service area. The program provides information on available services, advocacy, assistance in completing applications and forms, and making referrals for a tribal Elder and family members who serve as caregivers for a tribal Elder/parent or relative who is seeking home care and senior services.

Caseworkers assist with application for financial, social and emotional support to caregivers and/or Elders. This may include:

- Weekly “Tuesday Tea, Lunch and Learn” forums for community service providers to share about their programs and services;
- An annual Caregivers Workshop in Juneau; and
- Regular field trips to explore the community.

Elderly Caregiver Support also offers an Equipment Loan Closet for Elders needing adaptive equipment, such as a wheelchair, folding walker, rolling walker or a cane.

Communities Served
- Douglas
- Juneau

Eligibility Requirements
- Must be tribally enrolled or demonstrate proof of eligibility for tribal enrollment or provide a Certificate of Indian Blood (CIB) from the Bureau of Indian Affairs (BIA).
- Must be age 60 or older.

Application Process
Self Referral

Funding Agency
U.S. Department of Health & Human Services, Administration on Aging, Title VI

Contact
Family Services Division | Elderly Services
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7169 | Direct: 907.463.7169 | Fax: 1.907.885.0032
Email: TFYSMail@tlingitandhaida.gov
Elderly Services

Program Description
Elderly Services promotes health and well-being for tribal Elders through health and social services. The program assists tribal Elders and family caregivers in accessing community services and resources. Program staff may also provide home visits to ensure an Elder is safe in their home, and make appropriate referrals to help an Elder maintain an independent lifestyle.

Elderly Services provides:

- A monthly Elders Council meeting (in Juneau the second Tuesday of each month) which serves as a forum for Elders to provide feedback on TFYS programming, identify issues of concern, and participate in program planning;
- Reports of harm to Adult Protective Services when there is an incident of Elder abuse, neglect or financial exploitation;
- Advocacy by making referrals to service providers, assisting in the completion of applications and forms for such things as heating assistance, public assistance, Medicaid, Medicare and Social Security; and
- Coordination of health education events, cultural and fun group activities, Elder & Youth engagement, and promotion of activities that address issues and concerns such as Elders’ fall prevention, nutrition, and health related topics and issues.

Communities Served
- Douglas
- Juneau

Eligibility Requirements
- Must be tribally enrolled or demonstrate proof of eligibility for tribal enrollment or provide a Certificate of Indian Blood (CIB) from the Bureau of Indian Affairs (BIA).
- Must be age 60 or older.

Funding Agency
U.S. Department of Health & Human Services, Administration on Aging, Title VI, National Native American Program

Contact
Family Services Division | Elderly Services
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7169 | Direct: 907.463.7169 | Fax: 1.907.885.0032
Email: TFYSMail@tlingitandhaida.gov
Employment Services

Program Description
The Employment Services program provides a full range of educational training and employment service opportunities to eligible applicants to enhance their job skills and assist them in finding and retaining employment leading to self-sufficiency.

Eligible participants have access to career assessment testing, motivational training and job skills workshops. The workshops include résumé styles, writing tips, filling out employment applications, developing cover letters, online job searching and interview techniques. Each participant will exit the workshop with an employment portfolio to use while they are actively seeking employment.

Communities Served
- Craig
- Juneau
- Klawock
- Pelican
- Saxman
- Tenakee

Eligibility Requirements
- Must be tribally enrolled or demonstrate proof of eligibility for tribal enrollment or provide a Certificate of Indian Blood (CIB) from the Bureau of Indian Affairs (BIA).
- Must be age 18 or older with a high school diploma or GED.
- Must demonstrate application for other financial resources (e.g., scholarships, grants, food stamps, unemployment, child support).
- Must be unemployed or under-employed and economically disadvantaged.
- Must provide approval of probation/parole officer if on probation.
- Males 18–25 years of age must provide proof of registration with the Selective Service.

Funding Agencies
- U.S. Department of Labor
- U.S. Department of Health & Human Services
- Bureau of Indian Affairs

Contact
Cultural Heritage & Education Division | Employment Services
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7332 | Local: 907.463.7332 | Fax: 1.877.333.3449
Email: 477JuneauET@tlingitandhaida.gov
Enrollment

Program Description
The Enrollment program establishes eligibility and officially registers eligible individuals of Tlingit and/or Haida descent as tribal citizens. Tribal citizens are then issued an Enrollment Certification Letter and may apply for a tribal photo identification (ID) card which identifies their eligibility for programs such as Indian Health Services, Higher Education, Employment & Training, Johnson O’Malley (JOM), Temporary Assistance for Needy Families (TANF), Tribal Courts, and Tribal Family & Youth Services.

Enrollment also maintains official demographic information for our tribal citizens and provides enrollment verification when necessary.

Communities Served
Open to all communities.

Eligibility Requirement
Must provide legal documentation identifying you are of Tlingit and/or Haida descent.

Application Process
- Complete the Enrollment application and provide an original State certified birth certificate that lists the parent(s) on it (birth certificate will be returned via certified mail with return receipt).
- Further documentation may be required:
  - If adopted, provide pre-adoptive birth certificate issued by the State or court decree listing biological Native parent, in addition to amended birth certificate.
  - If unable to trace family, Affidavit of Personal Knowledge must be completed by two enrolled tribal citizens.

Key Dates
Tribal Enrollment Committee meetings are held quarterly (four times per year). Please contact the Enrollment program for specific meeting dates.

Funding Agency
Bureau of Indian Affairs (BIA)

Contact
Program Compliance | Enrollment
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7146 | Local: 907.463.7146 | Fax: 1.907.885.0052
Email: Enrollment@tlingitandhaida.gov
Evergreen Work Experience Program

Program Description
The Evergreen Work Experience Program (EWEP) is housed within the Employment & Training (E&T) Department and offers specific training assistance, through work experience for tribal citizens 55 years old and up.

The program will provide eligible tribal citizens an opportunity to get back into the workforce by providing work readiness skills, soft skills, and work with our various tribal departments for entry level job placement. Specific guidelines are followed to ensure if the tribal citizen is receiving SSI benefits, the income they receive from the job placement will not affect their benefits. When participants complete the program, they will have an updated completed resume with their work history and skills.

Communities Served
All Southeast Alaska communities with the exception of Metlakatla.

Eligibility Requirements
- Must be tribally enrolled with Tlingit & Haida.
- Must be age 55 or older.
- Must reside within service area (see Communities Served above).
- Must be unemployed and have a family income of no more than 125% of the federal poverty level (https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines).

Application Process
- Referral from another Tlingit & Haida program, or
- Self-referral (contact the Cultural Heritage & Education Division’s Employment & Training Department).

Funding Agencies
- Bureau of Indian Affairs (BIA)

Contact
Cultural Heritage & Education Division | Evergreen Work Experience
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7705 | Local: 907.463.7705 | Fax: 1.888.965.9102
Email: WE@tlingitandhaida.gov
General Assistance

Program Description
General Assistance (GA) provides financial assistance to eligible Alaska Natives and American Indians for essential needs (food, clothing, shelter and utilities). GA payments are not intended to pay off bills, credit card debts, loans, etc. Payments are only to be used to pay verified/actual monthly expenses.

The goal of the GA program is to increase self-sufficiency. Each recipient must work with an assigned caseworker to develop and sign an Individual Self-Sufficiency Plan (ISP). The plan must outline the specific steps the individual will take to increase independence by meeting the goal of employment. The caseworker develops a case plan and focuses on assisting the client toward self-sufficiency.

Communities Served
- Angoon
- Craig
- Gustavus
- Haines
- Hydaburg
- Juneau
- Kasaan
- Klawock
- Klukwan
- Pelican
- Saxman
- Skagway
- Tenakee
- Thorne Bay
- Wrangell

Eligibility Requirements
- Must be tribally enrolled or demonstrate proof of eligibility for tribal enrollment or provide a Certificate of Indian Blood (CIB) from the Bureau of Indian Affairs (BIA).
- Must reside in one of the Compact communities served.
- Must include all household members on application.
- Must demonstrate application for any other available resources such as TANF, E&T, SSI, ATAP and foster care support.
- Must not receive any comparable public assistance.
- Must be income eligible and provide necessary information for re-determination of eligibility on a monthly basis.
- Must complete and follow through with ISP.
- Must provide medical documentation regarding medical barrier for emergency assistance.
- Males 18–25 years of age must provide proof of registration with the Selective Service.

Funding Agency
Bureau of Indian Affairs

Contact
Family Services Division | General Assistance
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7332 | Local: 907.463.7332 | Fax: 1.877.333.3449
Email: GeneralAssistance@tlingitandhaida.gov
Job Placement & Training

Program Description
The Job Placement & Training program is housed under the Cultural Heritage & Education Division’s Employment & Training (E&T) Department and offers training assistance such as Work Experience and On-the-Job Training to eligible clients. The program provides educational, training and employment opportunities to assist applicants in securing meaningful employment and maintaining a healthy lifestyle independent of program services.

The E&T Department provides distance learning for office skills in partnership with Generations Southeast. Curriculum includes typing, word processing, office procedures and technology, filing methods and business writing. In partnership with the State of Alaska Job Center, clients may participate in interview and résumé writing workshops, and career assessment training (KeyTrain and WorkKeys).

Communities Served
- Craig
- Hydaburg
- Juneau
- Klawock
- Pelican
- Saxman
- Tenakee
- Saxman
- Tenakee

Some communities operate their own Bureau of Indian Affairs (BIA) funded programs. Tribal citizens residing in any of the following communities must first apply for services through their local IRA offices:
- Angoon
- Douglas
- Haines
- Hoonah
- Kake
- Kasaan
- Ketchikan
- Petersburg
- Sitka
- Skagway
- Wrangell
- Yakutat

Eligibility Requirements
- Must be tribally enrolled or demonstrate proof of eligibility for tribal enrollment or provide a Certificate of Indian Blood (CIB) from the BIA.
- Must be age 18 or older with a high school diploma or GED.
- Must be unemployed or under-employed and economically disadvantaged.
- Males 18–25 years of age must provide proof of registration with the Selective Service.

Funding Agency
Bureau of Indian Affairs

Contact
Cultural Heritage & Education Division | Job Placement & Training
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7929 | Local: 907.463.7929 | Fax: 1.888.965.9102
Email: JPT@tlingitandhaida.gov
Reentry & Recovery

Program Description
Reentry & Recovery provides sober and supportive non-congregate sheltering for participants returning from incarceration and those who have completed residential treatment for substance misuse or are currently in recovery. The program offers culturally responsive and peer-supported reentry and recovery programming, employment and training opportunities, and intensive case management to participants.

The following types of non-congregate shelters are currently operating:

- Reentry non-congregate shelter for Men (maximum of 12 participants)
- Reentry non-congregate shelter for Men (maximum of 15 participants)

*Note: The Haven House non-congregate shelter, for women, was closed due to severe flooding and structural damage. The new shelter is expected to open in Spring of 2024.*

Reentry Non-Congregate Shelters
Allen Court • Shaanáx (Shaanáx Tlein) Hit
Alaway Avenue • Eix’gul’héen Hit
Haven House • T’aa Shuyee Hit

Reentry & Recovery works closely with the Tribal Court and other tribal justice system partners to ensure cohesion in program development and restorative justice practices.

Community Served
Juneau

Eligibility Requirements
Admittance is based on input from the referral agency and individuals must meet certain eligibility requirements. Applicant may self refer as well. Criteria required for acceptance may include:

- Must not have had any (at minimum) high or moderate infractions in the last six (6) months prior to acceptance.
- Complete and submit application and all referral and recommendation forms (Note: for incarcerated participants, an application may be submitted as soon as release date is known).
- Submit a complete and valid Integrated Mental Health & Substance Use Assessment.
- Encouraged to be in behavioral health treatment services (addressing mental health and substance use disorders) prior to acceptance.
- Schedule and complete an interview.
Funding Agencies

- Bureau of Justice Assistance
- Bureau of Indian Affairs (BIA)
- Department of Health & Social Services

Contact

Community & Behavioral Services Division | Reentry & Recovery
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7366 | Local: 907.463.7366 | Fax: 1.907.891.7853
Email: Reentry&Recovery@tlingitandhaida.gov
Temporary Assistance for Needy Families

Program Description
Temporary Assistance for Needy Families (TANF) provides financial assistance to families with dependent children while emphasizing work participation, education, family stability and responsibility.

TANF identifies and focuses on employment goals, economic and social obstacles, and the health, safety and well-being of children and families. Workforce development specialists monitor families as they move through their Tribal Service Plan toward their ultimate goal of self-sufficiency and independence from program services. Eligible families have a 60-month lifetime limit.

Communities Served
All Southeast Alaska communities with the exception of Metlakatla.

Eligibility Requirements
- Must provide proof at least one member of the household is enrolled in a federally recognized tribe.
- Must provide Social Security number, proof of residency, and proof of citizenship for all family members listed on the application.
- Must provide tribal child support absent parent form.
- Must demonstrate financial need (both income and resource limitations).
- Males 18–25 years of age must provide proof of registration with the Selective Service.

Funding Agencies
- State of Alaska, Department of Health & Social Services
- U.S. Department of Health & Human Services, Office of Family Assistance

Contact
Family Services Division | Temporary Assistance for Needy Families
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7158 | Direct: 907.463.7158 | Fax: 1.907.885.0038
Email: 477TANF@tlingitandhaida.gov
Ketchikan: 907.463.7975 | Fax: 1.888.808.7480
Sitka: 907.463.7905 | Fax: 1.888.420.4417
Training Services

Program Description
Training Services provides training opportunities to Alaska Natives and American Indians that will help them obtain self-sufficiency.

The program offers vocational training assistance to eligible applicants who lack specific training or certification to be considered for employment. Clients are provided assessments that pertain to their career path. Training Services also supports job placement and work activities (on-the-job training), including apprenticeship programs.

Communities Served
- Craig
- Juneau
- Klawock
- Pelican
- Saxman
- Tenakee

Eligibility Requirements
- Must be tribally enrolled or demonstrate proof of eligibility for tribal enrollment or provide a Certificate of Indian Blood (CIB) from the Bureau of Indian Affairs (BIA).
- Must be 18 or older with a high school diploma or GED.
- Must provide proof of residency.
- Must demonstrate applying for other financial resources.
- Must be unemployed or underemployed and economically disadvantaged.
- Must provide approval of probation/parole officer if on probation.
- Must demonstrate employment upon completion of training or the ability to obtain employment based upon training request.
- Males 18-25 years of age must provide proof of registration with the Selective Service.
- Must provide completed Training Services Application.

Application Process
- Training Services Application received.
- Specialist reviews application for completeness and contacts applicant within five (5) business days regarding application status.
- If further documentation is needed, the application may be pended for 10 business days.
- If application is considered complete/eligible, Training case will be created.

Funding Agency
Bureau of Indian Affairs
Contact
Cultural Heritage & Education Division | Training Services
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7929 | Direct: 907.463.7929 | Fax: 1.888.965.9102
Email: JPT@tlingitandhaida.gov
Tribal Vocational Rehabilitation

Program Description
Tribal Vocational Rehabilitation (TVR), in partnership with the State of Alaska (SOA), Division of Vocational Rehabilitation (DVR), jointly serves eligible applicants with disabilities in Southeast Alaska. Its mission is to assist tribal citizens with disabilities to obtain or maintain employment.

TVR empowers eligible applicants with disabilities to become self-sufficient and independent. TVR counselors provide the following services:

- Guidance for clients needing help through the vocational rehabilitation process for training.
- Referrals to appropriate employment agencies to ensure they find the best job that suits their skills, abilities and strengths.
- Counseling when client needs moral support, or needs someone to talk to regarding basic needs, schooling or issues surrounding alcohol and drugs. TVR will provide referrals to professionals when necessary.

Communities Served
All Southeast Alaska communities with the exception of Metlakatla.

Eligibility Requirements
- Must be enrolled in a federally recognized tribe.
- Must reside in Southeast Alaska.
- Must have a disability that interferes with their ability to do the work normally performed.
  » A disability is any medical condition (physical or mental) that interferes with a person's everyday life, including employment.
- Must be able to work.

Application Process
Eligible applicants may apply for services by contacting the following offices:

Juneau
Community & Behavioral Services Division | Tribal Vocational Rehabilitation
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7393 | Direct: 907.463.7393 | Fax: 1.877.560.3927
Email: TVR@tlingitandhaida.gov
State of Alaska/DVR | Juneau Branch Office
10002 Glacier Highway, Suite 305, Juneau, Alaska 99801

Please Note: Orientation is at 1:30 PM every Thursday afternoon at the DVR/Juneau Branch Office.

Ketchikan
Ketchikan Job Center DVR | Tongass Commercial Center
2030 Sea Level Drive, Suite 220-A
Ketchikan, Alaska 99901
Toll Free: 1.800.478.5387 | V/TDD: 907.228.3245 | Fax: 1.907.225.3364

Sitka
Sitka Branch Office
304 Lake Street, Room 101
Sitka, Alaska 99835

Funding Agency
U.S. Department of Education, Rehabilitation Services Administration

Contact
Community & Behavioral Services Division | Tribal Vocational Rehabilitation
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7393 | Local: 907.463.7393 | Fax: 1.877.560.3927
Email: TVR@tlingitandhaida.gov
Work Experience

Program Description
The Work Experience (WE) program is housed within the Employment & Training (E&T) Department and offers training assistance to eligible clients. WE is set up to help tribal citizens gain skills while working on the job. Tribal citizens will be placed in an entry level position with the expectation that they will gain the skills needed to perform. They will also be compensated the same amount as an entry level worker would make.

Communities Served
All Southeast Alaska communities with the exception of Metlakatla.

Eligibility Requirements
- Must be tribally enrolled or demonstrate proof of eligibility for tribal enrollment or provide a Certificate of Indian Blood (CIB) from the Bureau of Indian Affairs (BIA).
- Must be 18 or older with a high school diploma or GED.
- Must reside within service area (see Communities Served above).
- Must be work ready.
- Must be able to pass a background check.
- Must be able to pass a drug screening.
- Must be unemployed or underemployed.

Application Process
- Referral from another Tlingit & Haida program, or
- Self-referral (contact the Cultural Heritage & Education Division’s Employment & Training Department).

Funding Agency
Bureau of Indian Affairs

Contact
Cultural Heritage & Education | Work Experience
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7705 | Local: 907.463.7705 | Fax: 1.888.965.9102
Email: WE@tlingitandhaida.gov
Addiction & Recovery

Program Description
The Addiction & Recovery program is a new program responsible for all aspects of the development, implementation and oversight of comprehensive opioid overdose response.

The program works with the Tribe’s Village Public Safety Officers (VPSOs) to administer approved drugs and/or devices for emergency treatment of known or suspected opioid overdose.

Addiction & Recovery provides in-person and virtual outreach and training resources related to opioid exposure, overdose, response, and recovery referrals to first responders and tribal citizens in Compact and VPSO communities in Southeast Alaska.

The Addiction & Recovery team track data and prepare reports that reflect the trends of opioid addiction, response, and referrals in Southeast Alaska communities.

Communities Served
- Angoon
- Juneau
- Kasaan
- Saxman
- Hydaburg
- Kake
- Pelican
- Thorne Bay

Eligibility Requirements
Eligibility requirements may vary depending on community needs. Please contact the Addiction & Recovery program for specific requirements.

Funding Agency
Substance Abuse and Mental Health Services Administration (SAMHSA)

Contact
Public Safety Division | Addiction & Recovery
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7734 | Local: 907.463.7734 | Fax: 1.888.520.6722
Email: PublicSafety@tlingitandhaida.gov
Behavioral Services

Program Description
The Behavioral Services program was developed in 2021 to offer behavioral services to tribal citizens and their families. The program is a part of Tlingit & Haida’s Community & Behavioral Services (CBS) Healing Center and offers outpatient assessments for Mental Health and Substance Use Disorders, culturally responsive Individual Counseling, Family Counseling, Group Counseling, and same day access when an individual is experiencing immediate need for help from compassionate and culturally responsive providers.

Communities Served
All Southeast Alaska communities.

Eligibility Requirements
- Must be Alaska Native or American Indian.
- Must reside in Southeast Alaska.

Application Process
Individuals may self-refer in one of three ways:
- Make an appointment by calling 907.463.7305,
- Visit our website at https://cbs.ccthita-nsn.gov, or
- Email Behavioral Services at Behavioral_Services@tlingitandhaida.gov.

Funding Agency
Substance Abuse and Mental Health Services Administration (SAMHSA)

Contact
Community & Behavioral Services Healing Center | Behavioral Services
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7305 | Local: 907.463.7305 | Fax: 1.907.891.7853
Email: Behavioral_Services@tlingitandhaida.gov
Certified Tribal Artist

Program Description
The Certified Tribal Artist program promotes Alaska Native-made arts and handicrafts through certifying tribally enrolled artists who reside in and outside of Alaska. Upon certification, eligible applicants will be issued a certificate, permit card, and 100 free gift tags, stickers, or combination thereof to market their artwork.

Communities Served
All communities (worldwide).

Eligibility Requirements
- Must be an enrolled tribal citizen of Tlingit & Haida.
- Must be age 18 or older.

Application Process
Applications will be reviewed within 30 days of receipt. Incomplete applications will not be accepted and all documents and fee payments will be returned to ineligible applicants. To apply, the following documents must be received:
  - Completed application with Terms of Agreement.
  - Copy of tribal enrollment card or photo identification.
  - Processing fee payment ($20). The processing fee payment covers cost for starter gift tags/stickers and postage.

Funding Agency
This program is funded through certification fees.

Contact
Small Business Resource Center | Certified Tribal Artist
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7107 | Local: 907.463.7107 | Fax: 1.888.322.6407
Email: SBRC@tlingitandhaida.gov
Community Navigators

Program Description
Tlingit & Haida’s Community Navigators serve as a liaison between community residents and the Tribe to enhance knowledge of programs and services, direct requests for technical assistance, and be a local resource for general questions and concerns. If you need help finding local resources available to you, we are here to help!

Community Navigators will also assist the Tribe’s Program Compliance Department in expediting enrollment services by certifying birth certificates so originals will no longer have to be sent by mail, notarizing documents, and taking photos to create tribal identification cards.

The Community Navigators will also help to connect tribal citizens with employment opportunities, training and other classes offered through the Tribe’s Generations Southeast Community Learning Center, and housing assistance.

Communities Served
All Tlingit & Haida recognized communities with the exception of Metlakatla.

Eligibility Requirements
There are no eligibility requirements. Any tribal citizen in need of assistance locating and/or applying for Tlingit & Haida services or locating local resources is welcome.

Funding Agencies
- U.S. Department of Treasury, American Rescue Plan Act
- Bureau of Indian Affairs (BIA)

Contact
Tribal Operations | Community Navigators
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 1432 | Direct: 907.586.1432
Email: CommunityNavigator@tlingitandhaida.gov
Community-Directed Relief

Program Description
The Community-Directed Relief program empowers local Tlingit & Haida Community Councils (or Delegates if there is no active Community Council) to provide meaningful local response to the many economic hardships created by the COVID-19 pandemic. Under this program, local Community Councils and Delegates prioritize how to best utilize these funds and identify supplemental relief programs for Tlingit & Haida to create and administer consistent with the law and the U.S. Department of Treasury’s guidance.

Tribal citizens are encouraged to reach out to their local Tlingit & Haida Community Council or Delegates to learn more about how priorities and other community-based supplemental relief programs were identified.

Communities Served
All recognized Tlingit & Haida communities.

Eligibility Requirements
- Must be enrolled with Tlingit & Haida.
- Must be on the current voting list for the community.

Application Process
Must complete and submit an application. Visit www.tlingitandhaida.gov for the application link and more information on how to apply.

Funding Agency
U.S. Department of Treasury, American Rescue Plan Act

Contact
Tribal Operations | Community-Directed Relief
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7794 | Local: 907.463.7794 | Fax: 1.907.375.2918
Email: CommRelief@tlingitandhaida.gov
Cultural Resources

Program Description
The Cultural Resources program repatriates objects of cultural patrimony, sacred objects, funerary objects, and human remains in accordance with the Native American Graves Protection and Repatriation Act (NAGPRA) of 1990 and the National Museum of the American Indian Act (NMAIA) of 1989. These Acts allow federally recognized tribes to repatriate from museums and federal agencies.

The program has successfully repatriated over 145 objects under NAGPRA and over 40 objects under NMAIA.

Communities Served
- Haida Country when contacted by their IRA's.

Eligibility Requirement
Must be an enrolled tribal citizen of Tlingit & Haida.

Application Process
History of the objects are helpful, including but not limited to: clan, house, lineage, song, and past caretaker(s). These claims follow matrilineal descent and cannot be inherited under Tlingit law by the children of the clan owning the objects (i.e., the opposites), and that rule is adhered to.

Funding Agencies
- U.S. National Park Service
- Bureau of Indian Affairs (BIA)

Contact
Native Lands & Resources Division | Cultural Resources
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7186 | Local: 907.463.7186 | Fax: 1.907.885.0065
Email: DeptNLR@tlingitandhaida.gov
**Economic Development**

**Program Description**
The Economic Development program partners internally with departments and programs and externally through strong, equitable government-to-government relationships with local, state and federal agencies to promote economic development projects and create jobs in Southeast Alaska. It’s through these partnerships that we uphold our mantra of *healthy tribes create healthy communities*.

At the heart of the Business & Economic Development (BED) Department is the fundamental understanding that economic development brings economic sovereignty, which from a tribal perspective, is true sovereignty.

With a mission and vision to develop and promote sustainable business and economic opportunities for the Tribe, tribal business enterprises, tribal citizens and Southeast Alaska communities, the BED Department is dedicated to creating tribal enterprises that not only have a financial bottom line, but a social, cultural bottom line that reflects who we are as Native peoples.

Examples of Tlingit & Haida’s tribal enterprises include: Sacred Grounds Café, Sacred Shine Auto Detailing, Smokehouse Catering, Smoke Signals and Southeast General Contractors.

**Communities Served**
All Southeast Alaska communities.

**Eligibility Requirements**
- Must be an enrolled tribal citizen of Tlingit & Haida.
- Must reside in Southeast Alaska.

**Funding Agencies**
- U.S. Economic Development Administration (EDA)
- Bureau of Indian Affairs (BIA)

**Contact**
Business & Economic Development | Economic Development
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7190 | Local: 907.463.7190 | Fax: 1.888.322.6407
Email: DeptBED@tlingitandhaida.gov
Emergency Management

Program Description
The Office of Emergency Management (OEM) - Tribal Emergency Operations Center (TEOC) was created to enable Tlingit & Haida to provide timely, integrated, and coordinated response to the Coronavirus (COVID-19) pandemic, and to address the four phases of emergency management:

- Mitigation
- Preparedness
- Response
- Recovery

These actions are aimed at protecting the safety and well-being of Tlingit & Haida tribal citizens, clients, employees and communities served.

Communities Served
- Anchorage
- Angoon
- Craig
- Douglas
- Haines
- Hoonah
- Hydaburg
- Juneau
- Kake
- Kasaan
- Ketchikan
- Klawock
- Klukwan
- Metlakatla
- Pelican
- Petersburg
- San Francisco
- Saxman
- Seattle
- Sitka
- Wrangell
- Yakutat

Eligibility Requirements
Eligibility requirements may vary depending on community needs. Please contact the Office of Emergency Management for specific requirements.

Funding Agency
The OEM-TEOC was initially funded through the CARES Act and will continue to be funded beyond the COVID-19 pandemic through the Compact and other grants.

Contact
Public Safety Division | Office of Emergency Management
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7730 | Local: 907.463.7730 | Fax: 1.888.520.6722
Email: PublicSafety@tlingitandhaida.gov
Environmental & Natural Resources

Program Description
The Environmental and Natural Resources departments are housed in the Native Lands & Resources (NLR) Division and assist Southeast Alaska tribes and communities in developing environmental and natural resource awareness.

The departments provide training activities, educational assistance and coordination of statewide projects. Projects include climate change, transboundary river sampling and subsistence activities.

NLR continues to contribute to the growth in capacity within Alaska tribes and provides a wide variety of services to assist tribes as they address local and regional environmental and natural resource issues.

Communities Served
All Southeast Alaska communities.

Eligibility Requirements
There are no eligibility requirements.

Funding Agencies
- U.S. Environmental Protection Agency (EPA)
- Bureau of Indian Affairs (BIA)

Contact
Native Lands & Resources Division | Environmental & Natural Resources
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7183 | Local: 907.463.7183 | Fax: 1.907.885.0065
Email: DeptNLR@tlingitandhaida.gov
Forestry

Program Description
The Forestry program provides professional forest resource management services to Native allotment owners in Southeast Alaska. These services include:

- Timber Sales
- Reforestation of Previously Harvested Allotments
- Timber Trespass Investigations
- Tree Thinning
- Fire Preparedness

Communities Served
- Craig
- Haines
- Hydaburg
- Juneau
- Kasaan
- Ketchikan
- Klawock
- Saxman
- Skagway
- Tenakee
- Wrangell

Eligibility Requirements
- Must be tribally enrolled or demonstrate proof of eligibility for tribal enrollment or provide a Certificate of Indian Blood (CIB) from the Bureau of Indian Affairs (BIA).
- Must own an interest in a Native allotment or townsite in one of the communities served.

Funding Agency
Bureau of Indian Affairs

Contact
Native Lands & Resources Division | Forestry
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7186 | Local: 907.463.7186 | Fax: 1.907.885.0065
Email: DeptNLR@tlingitandhaida.gov
Language & Arts

Program Description
Language & Arts is housed in the Cultural Heritage & Education (CHE) Division and promotes language revitalization and arts programs to ensure the existence and perpetuation of our languages and unique cultural practices. The CHE Division collaborates with Elders, language scholars and educators, culture-bearers, artists, universities, and community partners to maximize resources.

Cultural Heritage & Education offers virtual and in-person workshops by master artists and cultural practitioners in a variety of artistic practices. The division’s goal is to provide opportunities to all tribal citizens to ensure the language and ways of life of our grandparents continues.

Communities Served
All communities.

Eligibility Requirements
Tribal citizens and descendants are given priority to participate in opportunities.

Application Process
Must complete and submit a registration form for each workshop or course.

Funding Agencies
- Tlingit & Haida, Temporary Assistance for Needy Families (TANF)
- Department of Education, Alaska Native Education Program
- Institute of Museum & Library Services
- Association of Alaska School Board, STEPS
- Sealaska Corporation

Contact
Cultural Heritage & Education Division | Language & Arts
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7771 | Local: 907.463.7771 | Fax: 1.888.335.8991
Email: CulturalHeritageandEducation@tlingitandhaida.gov
Realty

Program Description
The Realty program provides professional land management services and allotment certification to Native landowners of trust or restricted properties in Southeast Alaska. These services include:

- Allotment Adjudication
- Rights Protection
- Land Conveyance Processing
- Land Management Counseling
- Probate of Estates

Communities Served
- Craig
- Haines
- Hydaburg
- Juneau
- Kasaan
- Ketchikan
- Klawock
- Saxman
- Skagway
- Tenakee
- Wrangell

Eligibility Requirements
- Must be tribally enrolled or demonstrate proof of eligibility for tribal enrollment or provide a Certificate of Indian Blood (CIB) from the Bureau of Indian Affairs (BIA).
- Must own or have a potential interest in a trust or restricted townsite or Native allotment in one of the communities served.
- Ownership must be acquired in accordance with the 1906 Native Allotment Act or 1926 Native Townsite Act. Realty services are provided free of charge to eligible Native landowners.

Funding Agency
Bureau of Indian Affairs

Contact
Native Lands & Resources Division | Realty
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7186 | Local: 907.463.7186 | Fax: 1.907.885.0065
Email: DeptNLR@tlingitandhaida.gov
Rescue Small Business Relief

Program Description
The Rescue Small Business Relief program provides tribal citizen small business owners who have been impacted by the COVID-19 pandemic with up to $5,000 in relief assistance.

Funds must be expended in compliance with federal law and used by the applicant only to pay for business and/or recovery-related expenses (e.g., inventory, work-related gear, personal protective equipment and supplies).

Only those eligible expenses incurred or reasonably expected to be incurred during each Rescue Small Business Relief program funding cycle (2021, 2022, 2023, 2024) are eligible. Applicants are required to follow the Purpose of Funds guidelines in the application.

It is strongly encouraged that applicants have all their documents ready for uploading for the last step of the application process. All applicants will be contacted for assistance with any missing documents and to provide guidance during the application review.

Communities Served
All communities in the United States.

Eligibility Requirements
- Must be a U.S. citizen.
- Must be enrolled with Tlingit & Haida.
- Must be 50% owner of the small business.
- Must have 50 employees or less.
- Business must be actively managed by tribal citizen.
- Business must be located in the United States.

Application Period
The application period follows the calendar year but may vary due to funding cycle. Visit www.tlingitandhaida.gov for the current application period.

Application Process
- Complete the online or printed application available at www.tlingitandhaida.gov and submit all required documents.
- Printed applications can be:
  » Emailed (preferred) to RescueSBG@tlingitandhaida.gov,
  » Faxed to 1.888.322.6407, or
  » Mailed via postal service to Tlingit & Haida, ATTN: Rescue Small Business Grant, PO Box 25500, Juneau, AK 99802
**Application Requirements**

- Must be a licensed business prior to January 1, 2023.
- Must provide legible and valid business receipts dated between January 1st - December 30th for the current year.
- Only one application per business will be accepted.
- Applications will be closed after 30 days of no response from applicant.

**Funding Agency**

U.S. Department of Treasury American Rescue Plan Act (ARPA)

**Contact**

Small Business Resource Center | Rescue Small Business Relief  
PO Box 25500, Juneau AK 99802  
Toll Free: 800.344.1432 ext. 7799 | Local: 907.463.7799 | Fax: 1.888.322.6407  
Email: RescueSBG@tlingitandhaida.gov
Self Governance

Program Description
Self Governance administers the Compact which enables participating tribes to redesign programs, activities, functions and services of the Bureau of Indian Affairs (BIA); to reallocate funds according to tribal priorities; and to enhance the effectiveness and long-term financial stability of their tribal governments.

Through a Memorandum of Understanding (MOU), Southeast Alaska tribes can authorize Tlingit & Haida to enter into a Self Governance Compact and Annual Funding Agreement (AFA) with the federal government to administer programs and services. Allocation of funding is based on the Intertribal Distribution Worksheet which distributes tribal shares based on population for most programs and services with the exception of the Realty program which allocates funding based on the number of Native allotments in each Compact community.

Self Governance also provides technical assistance and training opportunities to help tribal governments and programs find resources to increase their administrative capability, conduct elections and successfully perform their respective duties.

Communities Served
- Craig
- Haines
- Juneau
- Kasaan
- Ketchikan (Realty & Forestry)
- Klawock
- Pelican
- Saxman
- Skagway (Realty)
- Tenakee
- Wrangell

Eligibility Requirement
Must be a Compact tribe listed in Tlingit & Haida’s AFA.

Funding Agency
Bureau of Indian Affairs (BIA)

Contact
Tribal Operations | Self Governance
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7728 | Local: 907.463.7728
Email: SelfGovernance@tlingitandhaida.gov
Seacoast Indigenous Guardians Network

Program Description
Information coming soon...

Communities Served

Eligibility Requirements

Funding Agency

Contact
Native Lands & Resources Division | Seacoast Indigenous Guardians Network
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7183 | Local: 907.463.7183 | Fax: 1.907.885.0065
Email: SeacoastlGN@tlingitandhaida.gov | Website: seacoastign.org
Small Business Resource Center

Program Description
The Tlingit & Haida Small Business Resource Center (SBRC) was created to provide an online network of valuable business resources to Tlingit and Haida tribal citizens, other Native American-owned businesses, and other federally recognized minority-owned businesses. The SBRC has six main areas of interest for future and existing business owners:

- Business Directory
- Rescue Relief Programs
- Certified Tribal Artist Program
- Business Development
- Events
- Bid Board (Coming Soon)

Communities Served
- All communities.

Eligibility Requirements
- The Tlingit & Haida Business Directory identifies existing businesses at least 50 percent owned, controlled, and operated by registered Tlingit & Haida citizens.
- Must be an enrolled Tlingit & Haida tribal citizen to apply for Rescue Relief and Certified Tribal Artist program.
- There are no eligibility requirements for workshops and classes. However, tribal citizens and descendants are given priority to participate in opportunities.

Application Process
- Must complete and submit a registration form for each workshop, course, event, etc.

Funding Agencies
- U.S. Economic Development Administration (EDA)
- U.S. Department of Treasury, American Rescue Plan Act (ARPA)

Contact
Tribal Development | Small Business Resource Center
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7190 | Direct: 907.463.7190 | Fax: 1.888.322.6407
Email: SBRC@tlingitandhaida.gov
Website launching soon: https://thbusinessresourcecenter.com
Tribal Transportation

Program Description
The Tribal Transportation Department contracts directly with the Federal Highway Administration (FHWA) to implement the Tribal Transportation Program (TTP). TTP is available specifically for tribal governments to build or implement eligible transportation projects. The program addresses the transportation needs of over 560 Indian tribes and Alaska Native villages by providing funds for planning, designing, construction and maintenance activities.

TTP is jointly administered by the FHWA Office of Federal Lands Highway and the Bureau of Indian Affairs (BIA) in accordance with a memorandum of understanding.

The department offers technical assistance and training, as well as full project implementation and compliance, such as:

- Program administration,
- Transportation planning,
- Transportation project design,
- Construction and construction management,
- Agreement development and negotiation, and
- Maintain and/or operate project implementation.

Communities Served
The Tribal Transportation Department serves its members, affiliate member tribal governments and private partnerships. Members as of November 2012:

- Tlingit & Haida – Juneau Service Area
- Organized Village of Saxman

Eligibility Requirement
Must be a federally recognized tribe and authorize Tlingit & Haida to compact with the FHWA on their behalf to administer the tribe’s TTP funding.

Funding Agency
U.S. Federal Highway Administration

Contact
Tribal Development | Tribal Transportation
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7371 | Direct: 907.463.7371 | Fax: 1.888.224.5340
Email: TransportationDG@tlingitandhaida.gov
Veterans Benefits

Program Description
The Alaska Native Veterans Benefits program provides assistance to Alaska Native Vietnam-Era Veterans in the Native allotment application process and all other benefits available such as the Veterans Home Loan program, health care, and educational benefits.

If you are an Alaska Native Vietnam-Era Veteran who served between August 5, 1964 and December 31, 1971, or are a descendant, you may be entitled to apply for a Native allotment of up to 160 acres. Eligible Veterans may visit the U.S. Department of Interior, Bureau of Land Management website (https://on.doi.gov/3hvUaCn) for current information.

Communities Served
All Southeast Alaska communities.

Eligibility Requirement
Must be an Alaska Native Veteran.

Funding Agency
Tlingit & Haida

Contact
Native Lands & Resources Division | Alaska Native Veterans Benefits
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7183 | Local: 907.463.7183 | Fax: 1.907.885.0065
Email: DeptNLR@tlingitandhaida.gov
Village Public Safety Officer

Program Description
The Village Public Safety Officer (VPSO) program provides rural Alaskan communities with needed public safety services at the local level. The VPSO program was created to reduce the loss of life due to fires, drowning, lost person(s), and the lack of immediate emergency medical assistance in rural communities.

Communities Served
- Angoon
- Hydaburg
- Kake
- Kasaan
- Pelican
- Saxman
- Thorne Bay

Eligibility Requirements
Depending on funding, a Southeast community can request a VPSO if their local city council can provide:

- Safe, sanitary, and secure office space, equipment, and supplies suitable and necessary to enable the VPSO to perform his or her duties;
- Safe, sanitary and secure residential living quarters suitable and necessary for the VPSO and his or her family. The city and VPSO shall negotiate any subsidy on rent and the city further agrees to provide necessary utility services for the residential living quarters; and
- A suitable VPSO public safety vehicle at the city’s expense.

Funding Agency
State of Alaska, Department of Public Safety, Division of Alaska State Troopers

Contact
Public Safety Division | Village Public Safety Officer
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7730 | Local: 907.463.7730 | Fax: 1.888.520.6722
Email: PublicSafety@tlingitandhaida.gov
Wildland Fire

Program Description
The Wildland Fire program was developed in October 2022 through a grant from the U.S. Forest Service to be the first Native Wildland Fire program in Southeast Alaska. The program will employ a Type 2 Initial Attack Fire Crew of 18-20 members once fully operational. The Fire Crew will be deployed to fire details throughout the State and Nationally.

The Wildland Fire program brings additional opportunities and benefits for our tribal citizens including lifelong friendships, leadership skills, positive physical fitness, and conditioning. More importantly, the program promotes Our Way of Life and Southeast Traditional Tribal Values, especially encouraging future crew members to Hold Each Other Up; We are Stewards of the Air, Land and Sea; and to Be Strong in Mind, Body, and Spirit.

Communities Served
Statewide and National wildland fire suppression resource.

Eligibility Requirements
- Must be a U.S. Citizen
- Meet Incident Command System (ICS) minimum red card qualifications of FFT 3.
- Must undergo a character investigation, including criminal and civil background information and reference checks.
- Must pass the arduous duty work capacity test (“Pack Test”) which consists of carrying a 45-pound pack for 3 miles in 45 minutes.
- Must pass a Physical Training Test (PT Test) which consists of 1.5 mile run in 11:40 or better.
- 40 Sit ups in 60 seconds.
- 25 push-ups in 60 seconds.
- Pull/Chin ups based on body weight:
  - 170lbs or more = 4
  - 135lbs – 170lbs = 5
  - 110lbs – 135lbs = 6
  - 110lbs or less = 7

Application Process
The application process is projected to open in late 2023.
Funding Agencies

- United States Department of Agriculture (USDA)
- United States Forest Service

Contact

Public Safety Division | Wildland Fire
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7757 | Direct: 907.463.7757 | Fax: 1.888.520.6722
Email: DWoods@tlingitandhaida.gov
Family Court Services

Program Description
Family Court Services provides services to court-involved tribal citizens and their families. The types of services provided include:

- Court ordered investigations for child custody,
- Court advocacy for tribal citizens, and
- Guardianship, adoption, or other child welfare related placements.

Communities Served
All Southeast Alaska communities.

Eligibility Requirement
Must be an enrolled Tlingit & Haida tribal citizen.

Application Process
Court cases are assigned by the Tribal Judge to Family Court Services.

Funding Agency
Bureau of Indian Affairs (BIA)

Contact
Community & Behavioral Services Division | Family Court Services
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7305 | Local: 907.463.7305 | Fax: 1.907.891.7853
Email: FamilyCourtServices@tlingitandhaida.gov
**Tribal Court**

**Program Description**
The Tribal Court exercises the Tribe’s inherent sovereignty and provides a user-friendly, culturally-appropriate forum for tribal citizens to address their justice needs. These judicial services are guided by the traditional values of respect, patience and the essential responsibility to safeguard the future of the Tribe by promoting healthy tribal families.

The Tribal Court is established by Articles VII, XI of the Tribe’s Constitution as a separate branch of government.

The Tribal Court resolves matters by taking evidence and rendering both written and oral decisions. Each final decision of the trial courts comes with the right of appeal to the Supreme Court.

Beyond dispute resolution and adjudication, the Tribal Court provides outreach regarding tribal justice issues to the Alaska Tribal Judges Association, other individual tribes seeking assistance in building their tribal courts, as well as the United States of America and State of Alaska on a government-to-government basis.

The Tribal Court has subject matter jurisdiction over a large range of civil and criminal issues, including:

- Adoptions
- Child Custody
- Child Support
- Divorce
- Domestic Violence
- Guardianships
- Marriage
- Paternity

**Communities Served**
All Southeast Alaska communities with the exception of Metlakatla.

**Application Process**
Services are initiated by filing a petition with the Tribal Court.

**Eligibility Requirements**
The Tribal Court shares concurrent jurisdiction with the State of Alaska over a wide range of legal issues. Generally the Court has jurisdiction in a case where one or more parties are tribal citizens or eligible for enrollment with the Tribe. In addition, even in cases wholly involving non-members, jurisdiction to handle the matter can come through either expressed or implied consent.
Funding Agencies

- U.S. Department of Justice, Office of Justice Programs
- U.S. Department of Health & Human Services, Temporary Assistance for Needy Families
- Bureau of Indian Affairs (BIA)

Contact

Tribal Court
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7165 | Local: 907.463.7165 | Fax: 1.866.532.3558
Email: CClerk@tlingitandhaida.gov
Wellness Court

Program Description
The Tlingit & Haida Wellness Court is an alternative to the traditional State of Alaska criminal justice system. It is a voluntary, four-phased program that provides restorative justice to tribal citizens and their families. The program’s focus is to address substance misuse, reduce recidivism among Alaska Native people and bring holistic healing to the individual through community engagement, collaborative intervention, and cultural/traditional practices.

The Wellness Court is devoted to supporting participants by providing support and guidance with a focus on people’s strengths, while teaching our way of life through traditional tribal values. Each participant will be assigned a Wellness Team to provide clinical services, intensive case management and judicial oversight.

Communities Served
All Southeast Alaska communities.

Eligibility Requirements
Wellness Court serves individuals who are experiencing substance or alcohol misuse. We may serve up to thirty (30) participants at any given time. Once capacity has been reached, no new participants will be admitted to the Wellness Court until a participant leaves the program.

The Wellness Court participant must be:

- Willing to explore ways to improve their wellbeing,
- Enrolled or eligible for enrollment with Tlingit & Haida, or a member of a tribal citizen’s family,
- At least 14 years of age,
- Involved with alcohol or substance misuse, and
- Willing to follow program rules and requirements.

Application Process
Service providers can refer participants and individuals may also self-refer or refer their children/family members. The Wellness Court referral form may be accessed from Tlingit & Haida’s website (www.tlingitandhaida.gov). Once a completed referral form is received, the Wellness Court team will review eligibility and make a determination for acceptance into the program.
Funding Agency:
United States Department of Justice:

- Office of Juvenile Justice and Delinquency Prevention
- Comprehensive Opioid, Stimulant, and Substance Abuse Program (COSSAP)

Contact
Tribal Court | Wellness Court
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7745 | Local: 907.463.7745 | Fax: 1.907.802.6142
Email: WellnessCourt@tlingitandhaida.gov
Alaskan Youth Stewards

Program Description
Information coming soon...

Communities Served

Eligibility Requirements

Funding Agency

Contact
Native Lands & Resources Division | Alaskan Youth Stewards
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7183 | Local: 907.463.7183 | Fax: 1.907.885.0065
Email: DeptNLR@tlingitandhaida.gov | Website: seacoastign.org
Distance Education

Program Description
The Distance Education program provides online courses, in partnership with the Penn Foster Career Academy, that support training needs and lead to sustainable employment. The program also provides access to hundreds of on-demand training courses featuring training options in many of today’s high growth, high wage occupations.

All Penn Foster programs (virtual high school, career certificates and college courses) are accredited in North America and delivered via correspondence, distance or through blended learning depending on need. All courses are developed with a home-based component where you can start courses at any time and control your own progress. For registration information or a complete course listing, please contact Generations Southeast, Tlingit & Haida’s community learning center.

Communities Served
All communities.

Eligibility Requirements
- If seeking a high school diploma, a transcript from the last school attended is requested, but optional. A transcript will be evaluated to determine comparable high school subjects for transfer into the Penn Foster High School program.
- Must have a high school diploma or GED to enroll in a career certificate or college program.

Funding Agency
This program is funded through student registrations.

Contact
Generations Southeast | Distance Education
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7375 | Local: 907.463.7375 | Fax: 1.888.762.5592
Email: GenerationsSoutheast@tlingitandhaida.gov
Website: www.generationssoutheast.org
Generations Southeast Community Learning Center

Program Description
Generations Southeast Community Learning Center (Generations Southeast), formerly known as the Vocational Training & Resource Center, is a comprehensive learning center for all people that is rooted in our traditional tribal values.

Generations Southeast offers a variety of career and technical training courses such as Commercial Driver’s License, First Aid/CPR/AED, business basics, and financial skills, as well as Administrative Assistant and Child Development Associate certification. New cultural and distance learning courses are being added in the areas of language, arts, health services, education, business and technology.

In addition to providing career advancement opportunities, the center offers room rental space for workshops, conferences, seminars, meetings and events.

Generations Southeast has been reauthorized by the Alaska Commission on Post-Secondary Education to operate as a Career & Technical Education post-secondary institution. Current course offerings and room rental information is available online at www.generationssoutheast.org.

Communities Served
All communities.

Eligibility Requirements
There are no eligibility requirements.

Application Process
The application process varies for cultural classes, distance delivery courses, career and technical training courses, and computer classes. Contact Generations Southeast for more information.

Funding Agency
Funding is derived solely from revenues generated from tuitions and rental income.

Contact
Cultural Heritage & Education Division | Generations Southeast
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7375 | Local: 907.463.7375 | Fax: 1.888.762.5592
Email: GenerationsSoutheast@tlingitandhaida.gov | Website: www.generationssoutheast.org
Haa Yoo X’atängi Kúdi

Program Description
Haa Yoo X’atängi Kúdi is a pre-kindergarten Lingít language immersion nest program that serves children ages three to five. It is a State of Alaska licensed child care program that runs from late August through May, 2–3 days a week. The focus of this program is to teach cultural, social and academic content only using the Lingít language as the medium for instruction.

Community Served
- Juneau

Eligibility Requirements
- Child must be three to five (3–5) years of age.
- Child must be enrolled or eligible to be enrolled with Tlingit & Haida.

Application Process
- Application period opens late May or early June of each year.
- Application is available at www.tlingitandhaida.gov.
- Priority is given to children who are enrolled citizens of Tlingit & Haida or descendants of enrolled citizens, and children with a background in the Lingít language.

Funding Agencies
- Administration for Native Americans, Esther Martinez
- Tlingit & Haida Child Care Development
- Tlingit & Haida Temporary Assistance for Needy Families

Contact
Cultural Heritage & Education Division | Haa Yoo X’atängi Kúdi
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7771 | Local: 907.463.7771
Email: HaaKudi@tlingitandhaida.gov
Head Start

Program Description
Tlingit & Haida Head Start promotes school readiness of children ages three to five from low-income families by enhancing their cognitive, social and emotional development. The program provides a learning environment that supports children's growth in:

- Language and literacy,
- Cognition and general knowledge,
- Physical development and health,
- Social and emotional development, and
- Approaches to learning.

Head Start builds relationships with families that support:

- Family well-being and positive parent-child relationships,
- Families and learners and lifelong educators,
- Family engagement in transitions,
- Family connections to peers and community, and
- Families as advocates and leaders.

Head Start offers center-based preschool education where staff respectfully nurture families and their children to grow, participate in life with confidence and awareness, and use their strengths to reach their full potential.

Communities Served
- Angoon
- Craig
- Hoonah
- Juneau
- Klawock
- Petersburg
- Saxman
- Sitka
- Wrangell
- Yakutat

If you reside in a community outside of Tlingit & Haida Head Start's service area, Rural Alaska Community Action Program, Inc. (RurAL CAP) provides center-based options in other Southeast communities. Use the online Head Start locator to find a center in your area: eclkc.ohs.acf.hhs.gov/hslc.

Eligibility Requirements
- Child must turn three (3) on or before September 1st.
- Must submit a completed application with additional documentation:
  » Child’s current immunization record and tuberculosis test results.
  » Child’s physical exam or date scheduled.
  » Child’s dental exam or date scheduled.
  » Income verification.
Application Process
We accept applications year round. However, it is our goal to be fully enrolled by the first day of school in the communities we serve.

Benefits of Head Start
- No Cost
- Parents volunteer in programs—become a part of the educational experience for your child
- Nutritious meals
- Developmentally appropriate activities
- Social skills and imaginative play
- Individualized curriculum and attention
- Learn healthy habits
- Low child to staff ratio
- Learn about Native culture
- Parent education opportunities

Funding Agencies
- U.S. Department of Health and Social Services, Office of Head Start
- State of Alaska, Department of Education and Early Development

Contacts
Head Start (Central Office)
PO Box 25500, Juneau AK 99802
Toll Free: 1.800.344.1432 ext. 7127 | Local: 907.463.7127 | Fax: 1.877.389.7796
Email: DeptHDS@tlingitandhaida.gov

Head Start Classrooms
Angoon: 907.788.3109
Craig: 907.826.3775
Hoonah: 907.945.3255
Juneau - Gastineau: 907.796.5025
Juneau - Mendenhall River 1: 907.796.5679
Juneau - Mendenhall River 2: 907.796.5667
Juneau - Taashuka: 907.463.7152
Klawock: 907.755.2903
Petersburg: 907.772.4751
Saxman: 907.225.8728
Sitka: 907.747.8356
Wrangell: 907.874.2455
Yakutat: 907.784.3993
Higher Education

Program Description
Higher Education encourages all eligible tribal citizens to seek higher standards of education, provides support services necessary to assure attaining the post-secondary education to which they aspire, increases the number of educational opportunities and facilitates student career goals.

The program provides financial aid to tribally enrolled citizens within the Compact service area through its College Student Assistance (CSA) program. Eligible applicants are attending, or plan to attend, an accredited college or university in the pursuit of post-secondary education.

Funding is supplemental, applicants are encouraged to apply for institution sponsored financial aid programs and other scholarship and grant opportunities.

Communities Served
- Haines
- Hydaburg
- Juneau
- Kasaan
- Pelican
- Saxman
- Tenakee
- Saxman

Other Southeast Alaska tribes operate their own Bureau of Indian Affairs (BIA) funded programs. Applicants who have received funding, are enrolled with, or reside in any of the communities listed below may not be eligible for services as these communities administer their own Higher Education funds. Tribal citizens residing in these communities must first contact their local IRA offices:

- Angoon
- Craig
- Douglas
- Hoonah
- Kake
- Ketchikan
- Klawock
- Kluikan

CSA Eligibility Requirements
Applicants must originate from a Tlingit & Haida Compact community in order to be considered for a scholarship award. Funding is based on the Compact service agreement with the communities. Applicants residing outside the Compact areas may be eligible based on family community of origin.

Full-time applicants:
- Undergraduates must be enrolled in and complete a minimum of twelve (12) credit hours with a 2.0 GPA or better.
- Graduates must be enrolled in and complete a minimum of nine (9) credit hours with a 3.0 GPA or better.
Part-time applicants, including distance delivery classes (limited funds are available for part-time students):

- Must take a minimum of six (6) credits per term with the intent of courses to go towards their degree program.
  - Award amounts are up to half of what a full-time applicant would receive based on points and wait list criteria. The award is to fund expenses for actual tuition, books and required fees.
- Must complete two classes per term that count towards the student’s degree program with a 2.0 GPA or better.
  - The award funds only actual costs for tuition, books and required fees.

*Note: Provisions are available for students with a documented disability.*

**CSA Application Filing**

To be considered for a scholarship award, a completed application must be received. A completed application includes:

- Most recent official high school transcripts, GED scores, or college transcripts, indicating an overall 2.0 GPA or better (on a 4-point scale);
- Tribal Family of Origin form or completed Enrollment Verification form;
- Copy of your Letter of Admission/Acceptance (LOA) from the college/university attending; and
- Any other documentation/verification as requested.

**CSA Award Process**

Applications are processed based on points (noted below), date applicant’s file is deemed complete and ability to show unmet financial need. Applicants compiling the most points will receive the highest consideration for funding. An accumulation of 0–50 points is applied based on the following criteria:

- 30 points for applicant currently residing in a Tlingit & Haida Compact service area;
- 15 points for applicant graduating from a high school or having earned their GED within a Tlingit & Haida Compact service area; and
- 5 points for applicant who can trace their family origin to a Tlingit & Haida Compact service area or the applicant or applicant’s parent is enrolled with the local IRA council.

**CSA Award Notification**

Award notification will take place within two weeks of Higher Education receiving a completed application with all required documentation.
CSA Wait Listed Applications
Applications are not considered complete until all documentation is on file with the Higher Education program. Award consideration is based on the following:

- Availability of funds at the conclusion of the scholarship awarding process;
- Dates of receipt, completion of application and accumulated application criteria points; and
- Replacement of a student who has withdrawn from the CSA program or dropped out.

Alumni Scholarship Assistance
The Alumni Scholarship Assistance Program (ASAP) provides annual scholarship awards to all tribally enrolled citizens who apply regardless of service area, community affiliation, origination, residence, tribal Compact or signatory status. Award levels are based on annual fundraising activities (memorial donations, private donations, vendor/associate solicitations and fundraisers).

ASAP Application Filing
The ASAP application period runs July 1 through September 15. To be considered, a completed application must be received. A completed application includes:

- Cover letter indicating financial need; list of academic, professional and/or personal activities; and statement of personal goals.
- Most recent official transcripts (high school or college) or GED scores indicating a cumulative 2.50 GPA for high school students and undergraduates, and 3.50 GPA for graduates.
- Copy of LOA that verifies full-time enrollment and your declared degree program. Minimum credit enrollment requirements are twelve (12) for undergraduates and nine (9) for graduates and above.

ASAP Application Deadline
The ASAP application must be received by September 15 annually. Applications received after September 15 will not be accepted—no exceptions.

Funding Agency
Bureau of Indian Affairs (BIA)

Contact
Cultural Heritage & Education Division | Higher Education
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7333 | Local: 907.463.7333 | Fax: 1.888.965.9102
Email: HigherED@tlingitandhaida.gov
Johnson O’Malley

Program Description
The Johnson O’Malley (JOM) program serves Alaska Native and American Indian students in the local public school system. The program is guided by local parent committees and provides supplemental educational opportunities with an emphasis on tutorial and cultural enrichment activities.

Communities Served
- Hydaburg
- Juneau
- Wrangell

Some communities operate their own Bureau of Indian Affairs (BIA) funded programs. Tribal citizens residing in these communities, including the communities listed below, must contact their local Indian Reorganization Act (IRA) offices:

- Douglas: 907.364.2916
- Haines: 907.766.2644
- Klawock: 907.755.2265

Eligibility Requirements
- Must be between the age of three to grade 12.
- Must be enrolled in a local public school system in one of the communities served.
- Must be Alaska Native or American Indian.

Funding Agency
Bureau of Indian Affairs

Contact
Cultural Heritage & Education Division | Johnson O’Malley
PO Box 25500, Juneau AK 99802
Toll Free: 1.800.344.1432 ext. 7375 | Juneau: 907.463.7375 | Fax: 1.888.762.5592
Email: CulturalHeritageandEducation@tlingitandhaida.gov

Wrangell JOM: 907.874.2909
Little Eagles and Ravens Nest

Program Description
The Little Eagles and Ravens Nest (LEARN) is a licensed child care center that provides year-round, full day child care and early learning for children from birth through six years. LEARN’s mission is to offer high quality early education to children in a welcoming, creative and culturally-reflective environment.

LEARN fosters imagination in its students, cultivates critical thinking skills and helps its children develop healthy social and emotional maturity. LEARN is committed to nurturing its employees to become life-long learners and high-quality early educators. The center’s curriculum is child centered, place-based, rich in movement and culturally responsive. While the curriculum is flexible and fluid to accommodate each child, it simultaneously aligns to the State of Alaska’s Early Learning Guidelines and demonstrates developmentally appropriate practices. LEARN understands the utmost importance of meaningful relationships and stimulating environments during the first years of life.

LEARN is open 7:30 a.m. to 5:30 p.m. Monday through Friday and closed most federal and state holidays. The center offers five classrooms:

- Gumboots and Sea Stars care for infants,
- Sea Otters and Porpoises care for toddlers, and
- Orcas care for preschool.

LEARN provides nutritious breakfasts, lunches, and snacks through Smokehouse Catering.

Community Served
Juneau

Eligibility Requirements
- Enrollment is open to all citizens of the Juneau community.
- Children ages birth to six years are eligible to apply.

Application Process
To be added to the waitlist, please submit an application. Applications are accepted year-round. If an opening is available, LEARN will schedule a two-way interview, play observation and tour of the center. Children must be up to date on all immunizations.

Priority enrollment is offered for Tlingit & Haida employees. A limited number of designated priority spots are reserved for foster families and for families experiencing homelessness or receiving Temporary Assistance for Needy Families (TANF) support.
**Funding Agency**
LEARN is a tribal enterprise that utilizes tuition revenue and tribal, federal, state, and local grants for operation.

**Contact**
Cultural Heritage & Education Division | LEARN Child Care  
PO Box 25500, Juneau AK 99802  
Toll Free: 800.344.1432 ext. 7776 | Local: 907.463.7776 | Fax: 1.888.654.3636  
Email: LEARNJuneau@tlingitandhaida.gov
Navigators

Program Description
The Navigators program helps youth in navigating through adolescence into adulthood. It is a relationship-based prevention and early-intervention program with a holistic and trauma informed approach that serves Native youth ages 13–24.

The program focuses on cultural connectedness, learning and practicing critical life skills, and providing academic support and leadership opportunities in a safe and engaging environment. To make this possible, staff coordinate internally and with partners in the school district and other agencies to connect students and their families with resources.

Enrolled youth are provided group and individual opportunities that help them navigate through adolescence into adulthood.

Community Served
Juneau (virtual events are open to all Tlingit & Haida youth ages 14–24 regardless of community residence).

Eligibility Requirements
- Must be Alaska Native, American Indian, or Polynesian Islander,
- Must be 13–24 years of age,
- Must show interest in joining the group, and
- Must display need (at risk, interest in increased cultural connectedness, interest in learning life skills, need assistance transitioning into adulthood).

Application Process
Must submit a completed Navigator's application.

Please note: There is no application process to attend Study Group, students in middle and high school just need to show up.

Funding Agencies
- STEPS Grant
- Tlingit & Haida 477 Program

Contact
Cultural Heritage & Education Division | Navigators
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7752 | Local: 907.463.7752 | Fax: 1.888.871.9679
Email: Navigators@tlingitandhaida.gov
Youth Employment Services

Program Description
The Youth Employment Services (YES) program assists eligible tribal youth between the ages of 14–24 to obtain summer employment. YES provides participating youth with training through the following Job & Life Skills workshops:

- Job Hunting Tips,
- Completing an Application,
- Writing a Cover Letter,
- Building a Professional Résumé,
- Interview Techniques,
- Success in the Workplace, and
- The Power of Choices.

Communities Served
Open to all Southeast Alaska communities with the exception of Metlakatla.

Eligibility Requirements
- Must be tribally enrolled or demonstrate proof of eligibility for tribal enrollment or provide a Certificate of Indian Blood (CIB) from the Bureau of Indian Affairs (BIA).
- Must be between 14–24 years of age.
- Must reside in Southeast Alaska.

Application Process
- Submit a completed YES application by noted deadline.
- If 14–16 years of age, parent/guardian must complete Section B on Work Permit form and all hire paperwork (Notice of Hire, Employment Eligibility Verification and W-4).
- Provide copies of tribal enrollment card, Social Security card, and identification documenting date of birth.
- Provide proof of Southeast Alaska residency.
- Males 18–24 years of age must provide proof of registration with the Selective Service.

Funding Agency
U.S. Department of Labor, Workforce Innovation Opportunity Act (WIOA)

Contact
Cultural Heritage & Education Division | Youth Employment Services
PO Box 25500, Juneau AK 99802
Toll Free: 1.800.344.1432 ext. 7990 | Local: 907.463.7990 | Fax: 1.888.965.9102
Email: YesandInternships@tlingitandhaida.gov
Child Support

Program Description
The federally funded and approved Tribal IV-D child support program strives to ensure all eligible tribal children receive the financial and emotional support they deserve from both parents. The program provides the following services:

- Paternity establishment,
- Establishment of child support orders,
- Modification and enforcement of support orders,
- Location of non-custodial parents,
- Collection and distribution of child support payments, and
- Supportive employment and training services to noncustodial parents.

The program uses the tribal judicial process and regulations to establish child support obligations. There is no fee for these services, with the exception of costs related to determining paternity. TCSU cannot monitor or modify visitation or custody orders.

Communities Served
All communities.

Eligibility Requirement
A party in the case must be a tribal citizen or eligible for enrollment.

Application Process
- Must complete an application. Upon receipt, TCSU will identify the appropriate support services.
- Child support cases will be assigned to a TCSU specialist who will assist in establishing or enforcing a child support obligation.
- In the event TCSU cannot provide services, a referral will be made to a child support program that can provide the appropriate services.

Funding Agency
U.S. Department of Health & Human Services, Administration for Children and Families

Contact
Family Services Division | Tribal Child Support Unit
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7132 | Local: 907.463.7132 | Fax: 1.907.375.2956
Email: TCSU@tingitandhaida.gov
Child Welfare

Program Description

The Child Welfare program protects and maintains the integrity and rights of Alaska Native children, their families or custodians and tribes in involuntary custody proceedings.

The program’s mission is to ensure that the Tribe’s interest in children is protected if removal of an Indian child from their home by State child protective services becomes necessary. Minimum federal standards established by the Indian Child Welfare Act (ICWA) require state courts comply when an Alaska Native or American Indian child is taken into state custody.

ICWA is federal law that applies to Indian children under the age of 18. ICWA applies to involuntary custody proceedings and does not apply to custody disputes between parents.

The Child Welfare program provides case management services and direct services to children and parents or guardians in communities served. Case management services include:

- Intervening and attending court hearings, case staffings and meetings;
- Conducting supervised visitations and home visits;
- Scheduling family meetings when necessary;
- Conducting family searches and identifying potential relative placements;
- Case specific Native foster care recruitment, and assisting in providing direct services to families such as counseling and children’s program component; and
- Making referrals to other support services that will further enhance the quality of lives of our children and families.

The child welfare team carries a significant caseload of ICWA cases that originate in other states involving tribal citizens. Our goal is to identify the appropriate Southeast Alaska tribal jurisdiction for the children while providing technical support.

Communities Served

Compact tribes with an agreement that Tlingit & Haida will intervene on the behalf of the tribes include:

- Craig
- Haines
- Hydaburg
- Juneau
- Kasaan
- Klawock
- Saxman
- Wrangell

Child Welfare staff may also represent all eligible tribal citizens if there is an agreement in place, or at the request of a non-compact tribe regardless of the residence of the citizen.
Eligibility Requirement
Enrolled or eligible for enrollment with Tlingit & Haida.

Application Process
ICWA notifications are sent from states if the child is identified as an enrolled tribal citizen or possibly eligible for enrollment with Tlingit & Haida.

Funding Agencies
- Bureau of Indian Affairs (BIA) - Indian Child Welfare Act
- BIA Human Services
- State Grants
- Child Welfare Compact

Contacts
Family Services Division | Child Welfare
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7169 | Local: 907.463.7169 | Fax: 1.907.885.0032
Email: ICWAMail@tlingitandhaida.gov

Alaska Offices
- Anchorage: 907.463.7350
- Craig: 907.826.3948
- Haines: 907.766.2323 ext. 9
- Kasaan/Klawock: 907.755.2326
- Saxman: 907.247.2502
- Wrangell: 907.874.3482

Washington Office
- Seattle: 206.657.4692
Community Advocacy

Program Description
The Community Advocacy program is designed to provide access to culturally responsive advocacy services for tribal citizens in Southeast Alaska. The program offers services, referrals, relocation during emergencies, community resource sharing and resources in support of tribal citizens affected by crime. Community Advocacy supports Tlingit & Haida’s Tribal Court and partnering programs in addressing crimes such as assault, robbery, vandalism, crimes of intimidation and crimes against Elders.

The program also provides emergency intervention services, stabilization, legal advocacy, behavioral services, public information and follow-up assistance in accessing other services tribal citizens require to regain self-worth, self-esteem, and respect.

Referrals may come from the community, Tribal Court, Tribal Family & Youth Services (TFYS), Village Public Safety Officers (VPSOs), Temporary Assistance for Needy Families (TANF), and other programs across the Tribe.

Communities Served
All Tlingit & Haida tribal citizens are eligible for Community Advocacy program services (some limitations may apply for access to specific resources depending on location of residency).

Eligibility Requirements
- To be eligible, participants must be a Tlingit & Haida tribal citizen and meet one of the following requirements:
  » Identified individual victimized because of opioid or another drug-related crisis,
  » Identified individual with an emergency requesting assistance to reassure personal safety and stability of the tribal citizen, or
  » Identified individual experiencing incidence of crime, such as:
    - Child experiencing abandonment or abuse (e.g., physical, emotional, sexual),
    - Elder’s experiences of abuse or financial exploitation and related scams,
    - Aggravated assault and/or battery,
    - Arson resulting in bodily injury,
    - Domestic violence (e.g., battery or assault of a household member),
    - History of residential boarding school abuse,
    - Violence from weapons including knives, firearms and blunt instruments,
    - Hate crimes,
    - Human trafficking,
    - Indecent exposure,
    - Stalking, or
    - Homicide.
Application Process
Application must be completed and emailed to community_advocacy@tlingitandhaida.gov for review and approval. Any department within Tlingit & Haida or external partner agency, or self-referral can be made. Upon approval, staff will schedule an appointment with participant and community advocate to coordinate referrals for services and resource allocation.

Funding Agencies
- U.S. Department of Justice, Tribal Victim Services Set-Aside Program
- U.S. Department of Health & Human Services, Administration for Children and Families

Contact
Community & Behavioral Services Division | Community Advocacy
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7305 | Local: 907.463.7305 | Fax: 1.907.891.7853
Email: Community_Advocacy@tlingitandhaida.gov
Elderly Emergency Assistance

Program Description
Elderly Emergency Assistance provides limited emergency financial assistance (per availability of funding) to elderly tribal citizens who have urgent personal needs related to a disastrous event such as fire, death, illness or an extenuating circumstance such as utility shut-off notices, emergency medical need or burial expenses.

Communities Served
Open to all communities.

Eligibility Requirements
- Must be a tribally enrolled citizen of Tlingit & Haida.
- Must be age 65 or older.
- Must submit a completed and signed application.
- Must provide verification to indicate financial need.

Please note: This is a one-time service limit per applicant, per calendar year.

Funding Agency
Tlingit & Haida’s Tribal Trust Fund

Contact
Tribal Family & Youth Services | Elderly Services
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7169 | Local: 907.463.7169 | Fax: 1.907.885.0032
Email: TFYSMail@tlingitandhaida.gov
Foster Care Licensing

Program Description
The Foster Care Licensing program increases the availability of relative placement resources and family supports. There is a need for emergency, short-term and long-term foster care placements. There are not enough culturally appropriate homes for our children, resulting in the placement of Alaska Native children in homes that do not share their cultural heritage or traditions.

The Foster Care Licensing program recruits Alaska Natives and American Indians to become foster parents. Families can choose to be licensed through the State of Alaska Office of Children Services (OCS), Tlingit & Haida, or both.

All children deserve a safe and stable home. If you are interested in making a difference in a child’s life and would like to ensure our tribal children are engaged and connected with their culture and traditional values, please consider becoming a foster parent.

Communities Served
- Juneau (Tribal Licensing)
- All Southeast Alaska communities (State of Alaska Licensing)

Eligibility Requirements
- Must be an Alaska Native or American Indian 21 years of age or older.
- Must be physically and emotionally capable of caring for children, and have no alcohol or drug abuse problems.
- Must provide the names of three individuals who may be contacted for references.
- Must pass a criminal background check with clearance of any barrier crimes (domestic violence, assault, child abuse or neglect, etc.).
- Must have the ability and motivation to be a foster parent.
- Must have a home that can meet basic fire, safety and sanitary standards.
- Must have enough room (and beds) for a foster child to sleep, have privacy and space to keep his/her belongings.

Application Process
- Contact Tribal Family & Youth Services to schedule an appointment.
- Complete and submit the Foster Care License application, Background Release and Health History form.
- Schedule a home study to determine if modifications need to be made to your home to make it safe for children.
- Complete core training through Alaska Center for Resource Families.
**Funding Agency**
State of Alaska, Department of Health & Social Services - Office of Children’s Services

**Contact**
Family Services Division | Foster Care Licensing
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7169 | Local: 907.463.7169 | Fax: 1.907.885.0032
Email: FosterCare@tingitandhaida.gov
Preserving Native Families

Program Description
The Preserving Native Families (PNF) program provides intensive in-home, preventative services to tribal citizens whose children are at risk for out-of-home placement. Services include:

- Early intervention/preventative family services,
- In-home services (parenting education, transportation, supervised visitations),
- Support and referral services,
- Coordinated case management, and
- Facilitation of family meetings.

Communities Served
- Craig
- Juneau
- Klawock
- Wrangell
- Haines
- Kasaan
- Saxman

Eligibility Requirement
Must be on Temporary Assistance for Needy Families (TANF) or eligible for TANF. This includes Adult Not Included (ANI) TANF recipients.

Application Process
- Must receive referral from:
  » State of Alaska, Office of Children’s Services (OCS) Family Services Unit requesting in-home preventative services or reunification services for out-of-home cases, or
  » TANF Department requesting in-home family support services, or
  » Self referral.

If you are interested in receiving a referral, please contact your TANF caseworker or the Tribal Family & Youth Services’ family preservation coordinator.

Funding Agencies
- State of Alaska, Office of Children’s Services
- U.S. Department of Health & Human Services, Administration for Children and Families

Contact
Family Services Division| Preserving Native Families
PO Box 25500, Juneau AK 99802
Toll Free: 800.344.1432 ext. 7169 | Local: 907.463.7169 | Fax: 1.907.885.0032
Email: TFYS@tlingitandhaida.gov
To stay informed on Tlingit & Haida’s latest news and activities, please follow us on social media or visit our websites.

OFFICIAL WEBSITES

www.tlingitandhaida.gov

Community & Behavioral Services Healing Center
cbs.ccthita-nsn.gov

Culture Heals
cultureheals.com

Generations Southeast Community Learning Center
generationssoutheast.org

Southeast Indigenous Guardians Network (SIGN)
seacoastign.org

OFFICIAL SOCIAL MEDIA

Facebook.com/tlingitandhaida.gov

Instagram.com/tlingithaida

Twitter.com/tlingithaida

YouTube.com/tlingithaida

TikTok.com/@tlingit_haida